



Healthscope

Head Office
1st Floor
312 St Kilda Road
Melbourne Victoria 3004

PO Box 7586
Melbourne Victoria 8004

Tel: (03) 9926 7500
Fax: (03) 9926 7599

www.healthscope.com.au

Coroners Prevention Unit
Coroners Court of Victoria
65 Kavanagh Street
Southbank VIC 3006

Attention: Alime Imeri

25 May 2017



Dear Ms Imeri

Re The death of Troy D Saint

Thank you for your letter dated 27 February 2017.

Coroner Jamieson's recommendation states:

'With reference to the analogous, contemporary approach to psychiatric inpatient observations, and with a view to preventing harm and like deaths, I recommend that Healthscope amends Policy 9.07 'Risk Assessment and Observations – Patient' to include greater guidance to nursing staff regarding the intensity of purposeful visual observations, especially overnight.'

I confirm that Healthscope is reviewing the wording of Policy 9.07 with a view to making the recommended amendment.

Healthscope takes the welfare of its patients very seriously and thanks Coroner Jamieson for the opportunity to continue to refine our policies to help ensure this.

Yours sincerely

Giulia Harris B.Com LLB
National Claims and Litigation Manager
Healthscope