

Monday 25 March, 2013

Coroner Hodgson  
Coroners Court of Victoria  
Level 1, 436 Lonsdale Street  
MELBOURNE VICTORIA 3000



Dear Coroner Hodgson

**Coronial Investigation into the Death of Bus Passenger ( CASE 2668/10)**

I refer to your findings into the death of David Macumber and your formal recommendation number '45'.

This recommendation instructed the Bus Industry Confederation of Australia (BIC) to alter our Incident Management Guidelines for Bus Operators to offer guidance on dealing with passengers under the influence of drugs and alcohol.

The BIC has decided against changing the incident management guidelines for the following reasons:

- a) Due to the Macumber incident not fitting within the purview of the Incident Management Guidelines.
- b) The BIC and the bus industry cannot add every possibility into the incident guidelines and it would be legally and operationally unsound to do so.
- c) This is a matter for the company procedures of individual companies; it is not the BIC's role to tell individual bus operators how to run their businesses.

Yours sincerely,

A handwritten signature in black ink, appearing to read "M Apps".

Michael Apps  
Executive Director