

Coroners Court of Victoria  
Coroner Michelle Hodgson  
Level 11, 222 Exhibition Street  
MELBORNE VIC 3000



Dear Coroner Hodgson,

**Subject: Court reference 2668/2010**

I refer to your recommendation relevant to Transport Safety Victoria (TSV) following the findings into the death without inquest of David William Macumber.

The recommendation was as follows:

*Transport Safety Victoria give consideration to the provisions of specific guidance to the bus industry that explains how bus operators can meet their safety duties when managing difficult passengers, including the removal of passengers by drivers due to their poor behaviour or intoxicated state.*

In my letter to you dated 10 May 2012 I advised that we proposed preparing guidance material addressing the above recommendation; making the guidance material available to the bus industry for comment; and, once the consultation process was complete, we would provide a response to the Coroner by the end of July 2012.

Unfortunately, emerging priorities and resource constraints have prevented these activities being completed in the anticipated timeframe. I now expect that I will be in a position to update you on TSV's progress with addressing your recommendation in the final quarter of this year.

If you have any queries please contact Andrew Chlebica on telephone 9655 6873 or email [andrew.chlebica@transportsafety.vic.gov.au](mailto:andrew.chlebica@transportsafety.vic.gov.au).

Yours sincerely,



**Stephen Turner,**  
Director, Bus Safety

31 July 2012

CC: John Stamatakos