



Ref: DOC/12/297071

Coroners Court of Victoria
Coroner Michelle Hodgson
Level 11, 222 Exhibition Street
MELBORNE VIC 3000

Dear Coroner Hodgson

Subject: Court reference 2668/2010

I refer to your recommendation relevant to Transport Safety Victoria (TSV) following the findings into the death without inquest of David William Macumber.

The recommendation was as follows:

Transport Safety Victoria give consideration to the provisions of specific guidance to the bus industry that explains how bus operators can meet their safety duties when managing difficult passengers, including the removal of passengers by drivers due to their poor behaviour or intoxicated state.

On 31 July 2012 I wrote advising that I would provide you with an update on progress with this recommendation during the final quarter of this year.

Guidance has now been drafted and is currently undergoing internal legal review. Once this is completed the guidance will be released to the bus industry for consultation and comment. Once the consultation process has been completed, the guidance will be published on Transport Safety Victoria's internet site and a copy provided to all accredited and registered bus operators.

If you have any queries regard this matter please contact Andrew Chlebica on telephone 9655 6873 or email andrew.chlebica@transportsafety.vic.gov.au.

Yours sincerely



Stephen Turner,
Director, Bus Safety

Dated: 17 December 2012

CC: John Stamatakos