

13 September 2019

Coroners Prevention Unit  
Coroners Court of Victoria  
65 Kavanagh Street  
SOUTHBANK VIC 3006

Dear Coroners Prevention Unit,

**Court ref 2016 002881**

I write in response to your letter dated 27 February 2019 regarding the investigation into the death of [REDACTED].

Mind Australia Limited (Mind)'s responses to each recommendation are below:

**(a) Assessment of a resident's capacity to safely self-administer medication be incorporated into the Peer Recovery Community admission process**

Mind accepts this recommendation which has been implemented.

The policy and procedures related to supporting clients to manage their medication have been reviewed and amended to include:

- a formalised process to "identify the risk level and appropriate action and assistance strategy in relation to self-administration of medication";
- a Medication Risk Assessment Form designed for this purpose;
- a risk matrix with actions to be taken if risk is assessed as high or medium; and
- additional strategies to adopt in the event of medication misuse by clients.

Noting that Mind's Peer Recovery Community services are transitioning to a NDIS Supported Independent Living (SIL) model, these procedures and processes have been incorporated into the SIL Operation Manual which will shortly be finalised.

**(b) Referring residents who do not have a capacity to self-medicate to the Medicare-funded Domiciliary Medication Management Review**

Mind accepts this recommendation which is yet to be implemented.

As mentioned above, Mind has introduced additional strategies to adopt in the event of medication misuse by clients in its procedure.

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Mind Australia Limited ABN 22 005 063 589

Mind plans to incorporate the Domiciliary Medication Management Review into these strategies to ensure workers:

- are informed of this option in discussions and planning with client's medical practitioners
- implement any strategies identified in a Domiciliary Medication Management Review in conjunction with relevant medical practitioners and pharmacies

Should you require any further information, please contact me on (03) 9455 7952.

Yours sincerely



Michael Loh  
General Manager  
Clinical Practice & Quality