

Court ref: COR 2017 001844  
SCV ref: CC2019-14

Kate Sanderson  
Coroner's Registrar  
Coroners Court of Victoria  
cpuresponses@coronerscourt.vic.gov.au



Dear Ms Sanderson

**Investigation into the death of Carmel Killackey**

Thank you for your letter dated 6 August 2019 accompanying Coroner Caitlin English's findings without inquest into the death of Carmel Killackey.

I note that the Coroner's recommendation includes a comment (comment 82):

*'I recommend that Stawell Regional Health continue staff education at its Urgent Care Centre and implement regular audits to ensure policies and procedures are followed.'*

Safer Care Victoria has been in contact with Stawell Regional Health who have confirmed that this recommendation is being responded to by developing new tools to educate clinical staff working in its Urgent Care Centre about how to respond to chest pain and the consequences of inadequate clinical responses.

Safer Care Victoria is in discussions about how to support Stawell to partner with a larger health service so that Urgent Care Centre staff can have the opportunity to undertake rotations in the emergency department of a larger health service.

Should you have any queries, please contact the Office of the Chiefs on (03) 9096 0222 or [chiefclinicalofficers@safercare.vic.gov.au](mailto:chiefclinicalofficers@safercare.vic.gov.au).

Yours sincerely

  
Professor Euan Wallace AM  
Chief Executive Officer  
**Safer Care Victoria**  
Date: 10/9/2019