

26 May 2020

By email: cpuresponses@coronerscourt.vic.gov.au

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Dear Rachel

**Re: Finding into Death without Inquest - Adele Di Quinzio
Coroners Court Reference: COR 2016 004948**

I refer to the Finding into Death without Inquest dated 30 January 2020 in relation to the death of Adele Di Quinzio.

I confirm that in the Finding, Her Honour Coroner Jacqui Hawkins made the following recommendation:

RECOMMENDATION FOUR:

I recommend that Adjunct Professor David Plunkett, Chief Executive Office of Eastern Health, Maroondah Hospital arrange to provide refresher training to staff responsible for admitting and discharging patients to ensure that they are aware of the differences in types of aged care facilities; such as the difference between a nursing home and supported residential service and their respective levels of care.

In response to this recommendation, on 1 May 2020, Eastern Health Chief Medical Officer, Dr Alison Dwyer, circulated a communication in her weekly Chief Medical Officer newsletter that:

- summarised the coronial case and provided a link to the full Finding; and
- reminded clinicians of the key differences between nursing homes and supported residential services, including the differences between nursing homes' and supported residential services' ability to provide physical support services.

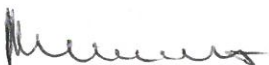
The Chief Medical Officer newsletter is circulated to all Eastern Health medical practitioners as well as to the Eastern Health medical workforce and education units.

In addition, the Eastern Health Quality Planning and Innovation team undertook a gap analysis to determine whether any additional training was required based on Coroner Hawkins' recommendation.

The Quality Planning and Innovation team ultimately concluded that as Eastern Health's current guidelines clearly and comprehensively document the discharge process (including the matters to be considered when making discharge decisions), no further training was required beyond the Chief Medical Officer circular.

Should you have any queries, please do not hesitate to contact Eastern Health Chief Counsel Emma Carnovale on 9895 3269 or by email to emma.carnovale@easternhealth.org.au.

Yours sincerely



DAVID PLUNKETT
Chief Executive

Eastern Health 1300 342 255

Statewide Services

Angliss Hospital Box Hill Hospital Healesville Hospital and Yarra Valley Health Maroondah Hospital Peter James Centre Wantirna Health Yarra Ranges Health

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