



VICTORIA POLICE



Chief Commissioner of Police

Victoria Police Centre  
637 Flinders Street  
Docklands Victoria 3008 Australia  
Telephone +61 3 9247 6868

P.O. Box 913  
Melbourne Victoria 3001 Australia

Our Ref: LEX 21400

Coroner Audrey Jamieson  
Coroners Court of Victoria  
65 Kavanagh Street  
SOUTHBANK VIC 3006

**Subject:** Jolanta Boyd - Finding into death without inquest  
**Court Reference:** COR 2018 2910  
**Date of Recommendation:** 18 June 2020

Dear Coroner Jamieson,

**Victoria Police response to recommendation arising from Finding without inquest into the death of Jolanta Boyd**

This document provides the response to your recommendation to Victoria Police, arising from the Finding into the death of Jolanta Boyd without inquest, delivered on 18 June 2020.

The Finding reviewed and commented on the Victoria Police's involvement with Jolanta Boyd in the weeks preceding her death and the policy requirements of Protective Services Officers (PSO's) in responding to family violence incidents.

Victoria Police's response to your Finding is set out below.

**RECOMMENDATION**

*In the interests of promoting public health and safety and preventing like deaths, I recommend that Victoria Police update its Protective Services Officers on Public Transport Networks Policy to include provision for how PSO's should respond when they are advised of family violence incidents that have not occurred at or in the vicinity of the designated place.*

The Coroner's recommendation is accepted by Victoria Police. As set out in the previously filed statement of Inspector John Rose dated 6 April 2020 in this matter, whilst PSO's are required to undergo training in family violence, it is acknowledged that further clarification is required of the Victoria Police Manual (VPM) instructions regarding the response of PSO's to family violence incidents.

To this end, the Victoria Police Transit Safety Division commenced a detailed review of the relevant VPM instructions prior to receiving your Finding. That review recommended changes to the existing policy that would provide PSO's with greater clarity and guidance in dealing with family violence and ensure their response afforded optimum protection to family violence victims.

Acting Assistant Commissioner Peter Ward, Transit & Public Safety Command endorsed the revised VPM instructions on 24 July 2020, and they are currently with Corporate Policy for final approval in accordance with Victoria Police policy review processes.

Yours sincerely



Shane Patton APM  
**Chief Commissioner**

18 / 8 / 2020