

GPO Box 2392 Melbourne, VIC 3001 Australia Telephone: +61 3 9651 9999 www.transport.vic.gov.au DX 210292

Court Ref: COR 2018 3524 Our Ref: LEX1119

Ms Rachel Nicol Coroner's Registrar Coroners Court of Victoria 65 Kavanagh Street SOUT MELBOURNE VIC 3205

By email: cpuresponses@coronerscourt.vic.gov.au

Dear Ms Nicol

FINDING INTO DEATH WITHOUT INQUEST - RESPONSE TO THE CORONER'S RECOMMENDATION

I refer to your letter dated 30 July 2020, to the Secretary, Department of Transport (**Secretary**) and the Finding Into Death without Inquest of Julie-Ann Johnston. Thank you for the extension of time to respond to the Coroner's recommendation.

On behalf of the Department of Transport (DoT) I would like to pass on sincere condolences to the family of Mrs Julie-Ann Johnston.

Recommendation by the Coroner

Coroner Jacqui Hawkins made a recommendation under section 72(2) of the *Coroner's Act* 2008 (Vic) (the Act), specifically:

I recommend that the Secretary of the Department of Transport, work with the Executive Director of Metro Trains Melbourne and the Co-ordinator of Engineering Services and Strategy at Maroondah City Council to conduct a safety audit of the bus terminus at Croydon Railway Station to determine whether there are any additional safety measures, such as speed humps or give way signage, that are suitable to improve and ensure the safety of pedestrians at Croydon Railway Station.

Outcome - The coroner's recommendation has been implemented.

In consideration of Coroner Hawkin's findings, I can advise that the Coroner's recommendation has been implemented by DoT.

A safety audit led by DoT, in conjunction with Metro Trains Melbourne (**MTM**) and Maroondah City Council (**MCC**), was conducted at the bus terminus at Croydon Railway Station in December 2020. Each entity conducted a safety audit separately and then met to review and consider the joint findings. A report consolidating the findings and recommendations from all parties was produced.



Summary of Audit - Scope

DoT and MTM conducted audits of the bus terminus at Croydon Railway Station, which is the area marked in red in the map below. MCC also included the area marked in blue, which is additional land owned by VicTrack and leased to MTM and is part of the station precinct.



Source: Maroondah City Council Audit - Croydon Railway Station Bus Terminal - Figure 1: Site area

Result of Audit

The area has been inspected and potential safety issues have been identified in the bus terminus south of the station, the bus terminus north of the station and the additional VicTrack land identified by MCC. In order to determine any changes or upgrades that may be required, the existing infrastructure will now be reviewed against the applicable Australian Standards.

The safety audit has been completed and the next stage will involve working with the public transport operators and Maroondah City Council to determine scope of works and funding requirements.

Yours sincerely

Tracey Williams
Director, Metro Trains

10/2/2021