

10 May 2022

Coroners Court of Victoria
65 Kavanagh Street
Southbank VIC 3006

by email only: [REDACTED]@coronerscourt.vic.gov.au

Dear Registrar,

Re: Investigation into the death of [REDACTED]

I refer to the findings of Her Honour Coroner Lorenz into the death of Ms [REDACTED] dated 28 February 2022 COR 2018 4889 ("the Findings").

In accordance with sections 72(3) and 72(4) of the *Coroners Act 2008* (Vic), please find below Northern Health's response to the Recommendations made by Her Honour. I confirm that Northern Health has accepted Her Honour's Recommendations in full and have undertaken the following actions:

- Northern Health has reported this matter to Safer Care Victoria by letter dated 4 April 2022, sent via email on 2 May 2022, and is in the process of undertaking a Root Cause Analysis (RCA) investigation;
- Northern Health's radiology service is currently outsourced to Healthcare Imaging Service (Healius Limited). As a result, we are unable to conduct or compel a review of the third party's radiology services. Nevertheless, the RCA panel will comprise an external radiology consultant and will examine what role, if any, medical imaging had on the death of Ms [REDACTED];
- Northern Health has attempted to contact Ms [REDACTED]'s family regarding open disclosure, however, we have been unsuccessful in making contact. We also confirmed with the Court that we had the correct details of the senior next of kin. A letter was sent to the family regarding Northern Health's intent to conduct open disclosure dated 20 April 2022, however Northern Health has not heard back from the family.

Yours sincerely



Siva Sivarajah
Chief Executive

CC: Dr William Shearer, Executive Director (Quality, Safety and Transformation)
Awash Prasad (Director – Legal and Information Services)