

Your reference: COR 2019 006595

26 April 2023

Ms Claudia Iori
Coroners Support Services
Coroners Court of Victoria
65 Kavanagh Street
Southbank, VIC, 3006

Dear Ms Iori,

Re: The late Mr Taylor OLIVER
DOB: 26 January 2000

UR No.: 208211
DOD: 01 December 2019

I refer to the Coroners findings into Taylor's death, and the recommendation made to Grampians Health Ballarat in paragraph 56 (a) of that document.

Grampians Health Ballarat take these recommendations from the Coroner very seriously. The Program Director of Emergency & Intensive Care Services is currently overseeing a compliance audit of mental health patients presenting to Ballarat Health Services Emergency Department against the Coroner's recommendations. This information will be used to amend the current Mental Health Access and Triage Guide to include guidelines for the management of mental health patients attending the ED.

Thank you for providing Grampians Health Ballarat with this opportunity to review and improve current processes. On behalf of all staff involved in Taylor's care, I extend our sincere condolences to his family and friends.

Yours sincerely,



Dr Linda Danvers, Medicolegal Medical Officer

Incorporating:

