



The Royal Australian and New Zealand College of Radiologists®

The Faculty of Clinical Radiology

Ms Olivia Collings
Coroner's Registrar
Coroners Court of Victoria
65 Kavanagh Street
Southbank VIC 3006

Via email: cpuresponses@coronerscourt.vic.gov.au

4 August 2023

Dear Ms Collings

Investigation into the death of Reginald Benham – COR 2019 004552

The Royal Australian and New Zealand College of Radiologists (RANZCR) offers sincere condolences to the family and friends of Mr Reginald Benham.

As noted in the report of the coroner dated 14 July 2023, timely communication of the findings from imaging examinations is an important element of quality healthcare. This is recognised in Section 5.5.2 of the RANZCR Standards of Practice for Clinical Radiology which requires practices to establish protocols for direct communication of urgent or unexpected findings by the radiologist to the referrer or the team responsible for clinical follow-up.

Following this recommendation would make incidents like this less likely. Unfortunately, compliance with the RANZCR Standards of Practice is voluntary and RANZCR continues to lobby for the Standards to be adopted more widely.

I can be contacted at: standards@ranzcr.edu.au or the below phone number if you have any questions.

Yours faithfully

Dr Felicity Pool
Chair
Safety, Quality and Standards Committee
RANZCR

