IN THE MATTER of the Coroner's Act 2008

and

the death of [redacted] **– COR 2022 005266**

RESPONSE BY WESTERN HEALTH

THE RECOMMENDATIONS

1. Pursuant to section 72(3) of the Coroner's Act 2008 (Vic), Western Health hereby responds to the following recommendations made by Coroner David Ryan on 9 October 2024:

    a) That Western Health review its practices to ensure that discharge summaries for patients who have received treatment for self-harm are promptly prepared and forwarded to their General Practitioners as soon as possible.

STATEMENT OF ACTION IN RELATION TO RECOMMENDATIONS

2. Western Health acknowledges and supports the recommendations of the Coroner. Expediently communicating with treating General Practitioners post-discharge is a high priority for Western Health.

3. Western Health has recently implemented a Secure Messaging platform which allows for the electronic transmission of clinical documentation to General Practitioners. Once a discharge summary is completed for patients that receive care in our Emergency Departments and inpatient wards, this will be transmitted electronically through Secure Messaging to their treating General Practitioner as soon as possible.

4. As a standard process, consumers admitted to Western Health's inpatient psychiatric unit will receive a written summary of their discharge upon discharge. A copy will also be provided to the consumer's referring and receiving services by fax.

…….
John Ferraro
Chief Operating Officer
Western Health