

Coroners Court of Victoria
65 Kavanagh St
SOUTHBANK VIC 3006



By email only: cpuresponses@coronerscourt.vic.gov.au

23 December 2025

Re Investigation into death of Robert Robinson – COR 2024 003956

Further to your letter dated 23 September 2025, we accept your recommendation of:

RECOMMENDATIONS

Pursuant to section 72(2) of the Act, I make the following recommendations:

(i) In the interests of promoting public health and safety, I recommend that Bass Coast Health remind staff members involved in the care of patients of the importance of completing thorough, legible and contemporaneous documentation.

We advise the action we have taken from your recommendation are as follows:

- Memo to all medical staff to complete thorough documentation
- Individual feedback given to the surgeon involved
- Discussions at the following meetings:
 - Serious Adverse Events Committee – Membership includes Chief Medical Officer, Executive Directors and all Clinical Directors & Operations Directors
 - Surgical Mortality & Morbidity Meeting
- Recommendation has been sent to the Surgical Local Operational & Quality Committee to monitor and track progress.
- Electronical Medical Record (EMR) system has recently undergone an optimisation project to reduce hybrid (paper / electronic) documentation. Mandatory checkboxes for VTE (venous thromboembolism) are included in the rollout.

Systems and processes embedded in the organisation to support good documentation practice include:

- BCH Clinical Documentation Policy
- Clinical documentation education and training
- Regular audits (Clinical Care and Documentation audits, Discharge Summary audits) are completed and evaluated to continually monitor documentation requirements
- Clinical Coding documentation queries

We trust the above actions will complete the recommendation set by you. If you require further action to be completed, please do not hesitate to contact us to discuss.

Kind Regards

A handwritten signature in blue ink, appearing to read 'R. Devanathan', is positioned above the printed name.

Dr Raja Devanathan
Acting Chief Medical Officer
Bass Coast Health