



VICTORIA POLICE

**Mike Bush CNZM**  
**Chief Commissioner of Police**

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Coroner Simon McGregor  
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**Subject:** Coronial investigation into the death of [REDACTED]  
Finding into death without Inquest

**Court Reference:** COR 2021 00596

**Date of Findings:** 28 October 2025

Dear Coroner McGregor,

**Victoria Police's response to recommendations arising from the investigation into the death of**  
[REDACTED]

This letter provides a response to the recommendations directed to the Chief Commissioner of Police arising from the investigation into the death of [REDACTED] delivered on 28 October 2025.

His Honour has made two recommendations to Victoria Police. For the reasons set out below, Victoria Police respectfully considers that recommendation one cannot be implemented and the intent of recommendation two is being considered through ongoing work of the Predominant Aggressor Working Group (PAWG).

#### **Recommendation**

*"That Victoria Police and Triple Zero Victoria work together to implement a system which automatically extracts family violence-related CAD information into FVR L17s, while excluding it from the subsequent referrals to family violence services".*

#### **The Coroner's recommendation is unable to be implemented**

For the reasons and limitations set out as follows, Victoria Police respectfully submits that this recommendation is unable to be implemented.

1. The call data recorded in Computer Aided Dispatch (CAD) is unverified and cannot be filtered to exclude unverified information.
2. Victoria Police respectfully submits that while the intent of the recommendation is supported, the proposed method of automatic extraction is not operationally viable due to concerns regarding data integrity, privacy, and the risk of including unverified information in formal risk assessments and external referrals. We will continue to strengthen our processes to ensure that all relevant information is captured and utilised appropriately in the management of family violence incidents.
3. Victoria Police further refers to paragraphs 33 to 39 of the response provided to the Court on 20 October 2025.
4. In short, the paragraphs provide that the automatic transfer of CAD narratives into these reports to be neither practical nor appropriate. Unlike the evidence-based information gathered by attending police, CAD narratives are often unverified, incomplete, or based on details that Triple Zero Victoria operators cannot confirm.
5. Automatically importing such material risks undermining the integrity of FVR by introducing inaccuracies. CAD entries may also contain information that is irrelevant, repetitive, or sensitive, including identifiers that, if incorporated into an FVR, could compromise privacy and create safety risks, particularly given that FVR-generated referrals are shared with external agencies.
6. Victoria Police has the ability to view CAD data through operational systems and supervisors can review CAD against other reporting to ensure FVRs are completed appropriately. While automatic extraction is not supported, recent family violence training delivered by the Centre for Family Violence emphasises high-quality narrative writing, ensuring that FVRs remain clear, corroborated, and comprehensive in a manner consistent with the Coroner's underlying intent.

#### Recommendation

***“That Victoria Police implement a mechanism which triggers a review of the predominant aggressor in a relationship when police attend several family violence incidents and label both parties the predominant aggressor on more than one occasion. This trigger should be automated and should not depend on members reading and complying with a new practice guide. The review process should involve specialist family violence services, and should consider information recorded across time, including in FVR L17s”.***

#### The Coroner's recommendation is under consideration

For the reasons set out below, Victoria Police respectfully submits that the intent of this recommendation is being considered through the ongoing work of the PAWG.

1. Victoria Police is collaborating with government stakeholders in the PAWG.
2. The PAWG is co-chaired by Family Safety Victoria and the Department of Justice and Community Safety and aims to consider system improvements that support the effective identification of the predominant aggressor, and appropriate rectification where misidentification is found to have occurred
3. The PAWG has developed a Work Plan, informed by a range of materials and evidence, including the Family Violence Reform Monitor Implementation (FVRIM) report on *Accurate Identification of the Predominant Aggressor*.

4. Under the Work Plan, Victoria Police, in collaboration with the other participating agencies in the PAWG, is responding to recommendation 5 of the FVRIM report relating to a review process involving specialist family violence services, including exploring its viability or other opportunities to address the intent of the Coroner's recommendation.

**Conclusion**

Victoria Police remains committed to improving its family violence responses and ensuring accurate predominant aggressor identification and again extends its sincere condolences to the family of [REDACTED]

Yours sincerely,



Mike Bush CNZM  
**Chief Commissioner**

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