



19 March 2026

Coroner Catherine Fitzgerald
c/- Coroners Prevention Unit
Coroners Court of Victoria
65 Kavanagh St
SOUTHBANK VIC 3006

By email: cpuresponses@courts.vic.gov.au

Dear Coroner Fitzgerald

Coronial investigation into the death of Narisha Faye Cash | COR 2020 1714

We refer to Your Honour's finding into Ms Cash's death with inquest, dated 19 December 2025, in which Your Honour made the following recommendations naming Ambulance Victoria (**AV**):

Recommendation 6

That Victoria Police consult with Ambulance Victoria to:

- a) *Clarify the policy/procedure documents that exist between their organisations, in respect of Victoria Police requesting AV assistance (in circumstances where Victoria Police do/do not specifically identify safety concerns); and*
- b) *Communicate these policies throughout both organisations.*

Recommendation 8

That the Department of Health, Ambulance Victoria, Victoria Police, Triple Zero Victoria and the Department of Justice and Community Safety, in implementing Recommendation 10 arising from the Royal Commission into Victoria's Mental Health System, review the circumstances of Nish's passing (as detailed within the Finding into death after Inquest).

AV's responses to each of these recommendations are set out below.

Coroner's Recommendation 6

AV supports recommendation 6.

AV regularly meets with Victoria Police to discuss interagency matters including joint multi-agency responses. AV will actively assist Victoria Police with the consultation required between agencies.

Further, AV appreciates that the Department of Health continues to collaborate with partner agencies to support updates to protocols governing how Victoria Police and Ambulance Victoria request assistance from each other as part of the ongoing progress towards implementation of Recommendation 10 of the Royal Commission into Victoria's Mental Health System (**Recommendation 10**).

Coroner's Recommendation 8

AV supports recommendation 8.

AV has carefully reviewed Your Honour's finding into the death of Ms Cash and will continue to review the circumstances of Ms Cash's passing when working with the Department of Health and the other agencies named in recommendation 8 to implement Recommendation 10.

AV understands that the Department of Health, as the implementation lead, will also consider the circumstances of Ms Cash's passing in the design and implementation of Recommendation 10.

I wish to express my sincere condolences to the family of Ms Cash for their loss.

If the Court requires further information from AV, please contact AV's Coronial Lead via email to:

[REDACTED]

Yours sincerely



Jordan Emery
Chief Executive Officer